

— WE GIVE A —
DAMN

**ANNUAL REPORT
2009/2010**

JOHN HOWARD SOCIETY OF MANITOBA
583 Ellice Avenue • Winnipeg, MB R3B 1Z7
(204) 775-1514 • www.johnhoward.mb.ca



WELCOME

We are pleased to present our 2009-2010 annual report, covering the period of April 1st, 2009 to March 31st, 2010. Last year, we introduced our **WHAT'S NEW AT JHS** section so that we could let you know of some of the most recent and exciting news at JHS so please look for that again at the end of this year's report.



Last year, in our **What's New** section, we told you about Donald Richard, a longtime student of the JHS literacy program, winning the 2009 Council of the Federation

Literacy Award. We just wanted to put a face to the name so Richard is seen here with Jacquie, our literacy coordinator, at the awards ceremony we hosted with the help of the Remand Centre's staff. The Council of the Federation Literacy Award, is a prestigious award given out to just one individual in each province per year, and selected by Canada's premiers. Recipients of this award have demonstrated excellence both in their own literacy achievement and in contributing to their community. Donald certainly fits this description. The award was presented by Winnipeg Remand Centre Superintendent Michelle Duncan in November of 2009. Remand Centre staff, JHS representatives, and Donald's wife, Pam, were also present.



REPORT FROM THE CHAIR



This will be my last report as president, since I am stepping down after this AGM and a new president will soon be elected. I look forward to continuing to work with JHS and our new president, who will no doubt bring fresh perspective and energy to the position. My three years as president/chair have been very rewarding, and I have been thrilled to watch the agency grow and adapt within a challenging economic and social environment.

During the 2009-2010 fiscal year, the Board's main activities included board reorganization, fundraising and strategic planning. With respect to reorganization, the Board sought to expand its membership. We also reviewed and updated our Constitution to help rationalize board activities. Finally, we prioritized our finance and fundraising committees this year so as to help ensure the economic health of the John Howard Society of Manitoba. In this regard, most Board members were asked to sit on one of these two committees. As a Board, we were pleased to be a part of the breakfast, raffle and concert events in the past year and look forward to building on these successes.

In terms of strategic planning, the Board has been part of several meetings and is now ready for participation in a strategic planning retreat with the staff. Most recently, Board members were surveyed for their vision of the agency – e.g., its mission, goals, and values. So far, the strategic planning exercise has been an educative reminder of all of the important work the JHS does and its value to our clients.

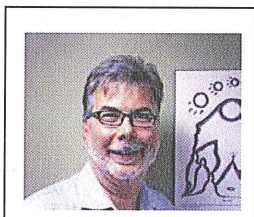
In the past fiscal year, I have had the opportunity to represent the Board in meetings with the Manitoba Ministers of Justice Dave Chomiak and Andrew Swan to discuss restorative justice and gang related crime. I have also met with Crown Attorney Glen Lewis on changes to the Police Act, and United Way of Winnipeg. In each of these meetings, it was reinforced that the JHS is a necessary partner with government and other community agencies in advocating for justice and safety for all Manitobans.

My most sincere thanks to all staff, management, my fellow board members, and JHS funders for your help and support during my time as chair of the board of directors.

Andrew Woolford,
Chair of the Board of Directors



REPORT FROM THE EXECUTIVE DIRECTOR



The past year started with a flurry of activity and went out with a bang as we held a community forum, our first fund-raising concert, and a two day conference on gang violence in the last week of March. The year saw us move from reconsolidation to planning new initiatives and programs.

In April 2009, we went as a staff to Stony Mountain Institution for a meeting with the Parole Officers. This has led to a closer working relationship with a number of the PO's and more visibility at the federal level; not surprisingly we have seen an increase in the number of clients we have from Stony Mountain and Rockwood (this is also due in part to the St. Leonard's Society successfully re-starting the Life-Line in-reach service, and bringing clients from that program out to see us). We have also strengthened our relationship with the Winnipeg Area Parole Office, which handles the cases of our federal clients once they are back living in the community again. These connections proved useful when we applied for and received funding to hold a community forum dealing with the mental health needs of parolees. Parole officers from both SMI and the Winnipeg Parole office took part in the forum and sat on the organizing committee helping to make it a very successful event.

In the spring, summer and fall of 2009 the Federal government launched a number of initiatives as part of a 'tough on crime' agenda, including changes to the 2-1 pre-trial sentence credit, taking away judicial discretion by creating a number of new minimum sentences, and an attempt to repeal the 'faint hope clause'. It was also announced that CSC would be closing a number of prison farms across the country, including one here at Rockwood Institution. The JHS of Manitoba was vocal in speaking out about measures but at times it felt like we were lone voice in the wilderness. We received some unexpected support from the Prime Minister when he prorogued Parliament in December of 2009, causing most of these measures to die on the order paper. The changes to the two for one sentencing credit had already been fully approved however, and Canadians have only recently begun to learn how much these changes will cost them. The farm closures have also proceeded despite a vocal grass roots campaign based in Kingston.

A major goal of this organization continues to be a desire to move outside of Winnipeg and truly become a province-wide organization. In June of 2009, I was invited by the John Howard Society of New Brunswick to visit that province and spend a few days looking at how they had established a number of new affiliates across the province. Like Manitoba, New Brunswick's population is concentrated in a few large urban centres located in the south and the JHSNB has been making a concentrated effort to work more in the rural and northern part of the province. It was a very useful visit as I came away with a model for developing new branches and affiliates that could be used here in Manitoba as well.



Two events held last year were also helpful in helping us establish more visibility and to make connections across the province. At the suggestion of JHSNB, we applied to hold the already mentioned community forum looking at the mental health needs of federal parolees, which was held in March. We were able to bring in delegates from across the north and western parts of the Province. The forum allowed us to identify a need for a half-way house in Northern Manitoba and a potential partner with which to pursue discussions. We were also asked by JHS Canada to help them host a two day conference in Winnipeg at the very end of March, focused on gangs and violence. We had over 70 rural delegates take part, and once again, were able to make a number of connections and identify some possible partnerships in future.



In 2009, The Manitoba Law Foundation granted the John Howard Society \$6500 to develop a 'plain language guide' to getting a pardon. The guide along with a poster and a brochure will then be distributed across the province to organizations working with low income clients who may need a pardon, but can't afford to pay someone \$1,000 to fill out the application. With the guide and assistance from the agency, an individual should be able to get a pardon just for the cost of getting finger-printed and filing the forms, about \$200. Once the guide is ready, we will also put it on our website where anyone who needs it can download it. Please see the back cover of this report for the poster.

Last year also saw us introduce a number of new fundraising events. These included a pancake breakfast in August, a raffle, and a fundraising concert with a silent auction in March. The events were a lot of fun, and plans are underway to continue these fundraising efforts next year.

On the staffing front there were several changes. Jacquie Nicholson was confirmed as director of the Literacy program, and we said good-bye again to Shauna Fay, who left us a second time to teach English in Mexico. Jennifer MacLean continued on as Literacy Program assistant and in September, became a half-time re-integration worker. Upstairs at Restorative Resolutions Marvie Gordon returned after several months on secondment at the Winnipeg Drug Treatment Court and Edwin Wood was hired as a new Probation Officer.

Finally, I would like to thank our funders for their support: United Way of Winnipeg who has funded us for 45 years and offers additional support through the Day of Caring Program; Manitoba Justice who provides funding for the reintegration work and programming we do at the Winnipeg Remand Centre and Headingly Correctional Centre, and who provides 100% of the funding for the Restorative Resolutions Program; Adult Literacy and Learning, which supports our Literacy Program; the Winnipeg Foundation who have provided funding for the Beyond Bars – Entrepreneurial Training Program; and the Manitoba Law Foundation for its support of our pardon project.

John Hutton, Executive Director



RESTORATIVE RESOLUTIONS



Restorative Resolutions is a community based sentencing program that has been operating in Winnipeg since 1993. It is a unique partnership between Manitoba Justice and the John Howard Society of Manitoba. Based upon restorative justice principles, the high success rate of the program can be attributed to the marriage of restorative justice principles and the

'what works model' of intervention, providing a viable alternative to incarceration.

To date, we have prepared community-based plans for 895 clients. Judges have come to rely on these reports and trust the information and recommendations presented. In fact, 95% of the plans have been accepted by the courts, with 89% of the clients successfully completing the program without reoffending. In terms of restorative processes, our clients have completed 51,000 community service work hours and 450 clients have provided their victims with a letter of apology. Our clients have also paid over \$1,550,000.00 back to their victims.

In terms of re-integrative work, the majority of our clients take part in groups which address cognitive errors and victim empathy. We have also been working with the John Howard Society to develop the entrepreneurial training program, Beyond Bars, to offer clients who are thinking of entering the business world. In addition, our staff addresses issues related to literacy, education and employment, relationships and addictions. All of our clients are involved in treatment programs, educational upgrading, or employment searches. Clients often contact the staff after their sentences are complete for support and advice.

Restorative Resolutions continues to receive high marks in terms of client satisfaction, with extremely low rates of recidivism. Recently, United Way of Greater Toronto invited me to present on the program as they are very interested in creating a similar program of their own, with our support.

Lana Maloney, Director of Restorative Resolutions



REINTEGRATION PROGRAM



To date, our client intakes have increased tremendously at all of the federal and provincial institutions. The demand and need for release planning for reintegration has increased and has proven to be very successful. During our intake sessions, the issues raised by our clients are transportation, housing, employment, advocacy, medical concerns, pardon assistance, anger management,

parenting, domestic counseling and other programming. We attend court hearings, and offer support to clients at both the regular and Aboriginal parole hearings at Stony Mountain and Rockwood Institutions.

Advocacy is a part of reintegration services and clients are expressing their concerns over being held in at the overcrowded Winnipeg Remand Centre for long periods of time while awaiting a court date. Some of the issues also include abuse, not enough treatment centres, not understanding the justice system itself and, at times, language barriers. These are a few examples of the kinds of things we raise on behalf of clients.

We have also seen an increase in community drop-ins at our Ellice office. Requests include clothing, assistance with housing, work boots and basic toiletries. Tattoo removal or obtaining any kind of assistance to stay out of the gang life style with the limited resources available in this area is another major concern. We have found one doctor who will remove tattoos for free in cases when having the tattoo is life threatening.

We also continue to receive requests from the US from prisoners who are being transferred back to prisons and/or halfway houses in Manitoba or are being deported to Canada following a U.S. sentence.

We regularly offer our anger management and Triple P Parenting courses both in Headingly and at our Ellice office.

Our monthly networking group, MaMamawi Biidan (Come Sit Together), is a proven success and has brought many community justice agencies together. We share knowledge and best practices so all of us can better support our clients.

Each year we invite several BSW students to complete their practicums with our agency and have been very fortunate to have these wonderful people as part of our team. Our students are from the Inner City Social Work Program, through the University of Manitoba, CDI and St-Boniface Colleges.

**Linda Campbell, Reintegration Program
Coordinator**



LITERACY REPORT



During the 2009/2010 program year, the John Howard Society literacy program served 107 students, including group short course participants, students working one-to-one with staff or volunteers, and students visiting our office in search of resources, referrals and instruction. These students worked toward a range of goals, from basic literacy skills up to GED preparation and high school distance education courses.

Nineteen volunteers worked with the program throughout the year, contributing a total of 270 hours. The majority of these volunteers work one-to-one with students in the Remand Centre, tutoring their students one evening per week. However, occasionally volunteers also spent their time marking student workbooks, co-facilitating group classes, and attending orientation and training sessions. We also have one volunteer dedicated solely to the maintenance of the JHS literacy library in Remand Centre, and one who works in the Get the Story Out program, where incarcerated fathers can create storybook recordings for their children as gifts. The program's volunteers attended two trainings in '09/'10, which focused on reviewing program rules and regulations as well as new strategies for teaching literacy and numeracy.

Group short courses have been foundational to our program this year, with 8 sessions being offered on the topics of workplace literacy skills, creative writing, anger, and positive communication. Fifty-two students completed a short course during the 2009/2010 year.

The program continues to offer the John Howard Society personal development literacy workbook series, although we look forward to revising and updating select titles from this series in the 2010/2011 year. Two-hundred and fifty books were distributed this year and 218 were completed, a return rate of approximately 87%.

There have been a few new developments in the literacy program this year, including the expansion of our community literacy services to include Forward House Ministries, where many of our clients are released after joining our program at Remand Centre. This has

allowed us to provide more continuous service after clients return to the community. We've also begun offering distance education correspondence courses at the high school level through a partnership with the Louis Riel Institute.

2009/2010 marked the second and final year of the Stage One project, in which researcher Joel Schlessinger consulted with low-level literacy learners in WRC in an attempt to improve the services we provide to them. This project resulted in the completion of a new literacy workbook designed specifically for very low-level literacy learners.

This year, the literacy program debuted its "Speaking Out From the Inside" Inside Scoop Annual Poetry Contest, which saw dozens of entries from inmates and ex-inmates across the province and beyond. Celebrity judges Catherine Hunter, Donald Benham, Dave Boulanger and Lisa Squire selected three winners and two honourable mentions, who received gift certificates for books from McNally Robinson and Aqua Books. The literacy coordinator attended Stony Mountain's annual graduation ceremony to present the first place winner with his prize.

Goals and projects for the 2010-2011 year include updating some of our resource materials, reviewing our program model, and recruiting new volunteers.

Jacquie Nicholson, Literacy Program Coordinator



WORKBOOK NEWS



From April 2009-March 2010 we had 19 workbook orders totalling \$7,689.30. As in past years a sizeable proportion of these were from native communities in Northern Saskatchewan. The Drug Strategy/Harm Reduction Series was finally completed. Four of the above orders were for this new series. We

hope to promote these new books over the course of the year to increase revenue for our agency as well as to participate in promoting a healthier and safer environment through public awareness.



VOLUNTEER REPORT

The majority of our volunteers are involved in our literacy program at the Winnipeg Remand Centre as tutors. Many of our volunteers are studying at either the University of Winnipeg or the University of Manitoba, predominately



in Criminology or Education. Volunteering with us allows these students the opportunity to further discern their chosen career path of supporting individuals involved with the criminal justice system. Volunteers see clients in the Remand Centre in the evenings or on weekends. This adds greater flexibility to the program because if they gain fulltime employment or work in the summer they can still continue to volunteer.

There are also opportunities to volunteer assisting in the office or with our two program coordinators. We also currently have a volunteer board of directors of 15.

Over the past year, 4 new potential volunteers were interviewed and 2 went on to become literacy tutors. The low number of new volunteers interviewed reflects the fact that many of our current volunteers remained with us this past year. Many of our literacy volunteers have been with us for 3 or 4 years.

During the past year, we had 35 volunteers, 19 in the literacy program, one working in reintegration and our long standing volunteer, Rudy Von Massow, as an employment counselor, who retired for a second time this spring. Volunteers were also encouraged to take part in our Restorative Justice Week activities, which included an open discussion with Sandy Tolan, author of *The Lemon Tree*, last November.

In September and April we had our bi-annual volunteer training night which included a dinner.

Janet Johnson, Volunteer Program Coordinator



JHS STAFF, VOLUNTEERS AND STUDENTS

The John Howard Society Staff:

John Hutton, Executive Director

*Shauna Fay, Assistant Executive Director

Kate Kehler, Assistant Executive Director

Shuping Zhang, Accountant

Janet Johnson, Administrative Assistant/Volunteer Coordinator

Linda Campbell, Program Re-Integration Worker

Jacque Nicholson, Literacy Program Coordinator

*Jennifer MacLean, Literacy Program Assistant

**Joel Schlesinger, Literacy Resource Developer

*resigned during 2009-2010 year

**project completed during the 2009-2010 year

The John Howard Society would like to thank our fabulous volunteers:

Matthew Auger, James Bernardin, Evan Bowness, Gavin Donatelli, Jeffery Froese-Stoddard, Carlee Hamer, Cal Henschel, Joseph Kornelsen, Eleanor McMillan, Agnes Pawlowska, Kyla Pedersen, Halyna Phelan, Jason Robillard, Joel Schlessinger, Lexington Slater, Amanda Snell, Susan Soarrow, Rudy Von Massow

Summer students/practicum students:

Marlene Aguilar, Adam Cook, Jackie Horeczy and Meaghan Morrish. Amy Prince

The Justice Resource Centre Building, 583 Ellice Avenue: The building received two new tenants this past year. The West Central Neighbourhood Immigrant Settlement Worker and Mosaic Newcomer Family Resource Network. Their presence enriches the West End, an area that can benefit from increased supports and resources.



THANK YOU TO OUR COMMUNITY PARTNERS

The John Howard Society of Manitoba, Inc. gratefully acknowledges the support of our community partners, private donors and members. Your contributions play a large part in enhancing our existing services and ensuring the continued growth of our agency.

We would also like to thank both Joyce Milgaard and Glenn Morrison for their ongoing support of the work we do.

Our thanks to you all.

The Government of Canada

Centre for Aboriginal Human Resource
Development

The Province of Manitoba



Department of Justice

Manitoba Adult Learning and Literacy

Foundations and Friends

The John Howard Society of Canada

United Way of Winnipeg

The Winnipeg Foundation

The Manitoba Law Foundation



WHAT'S NEW AT JHS

We have had a lot of challenges to face over this past year but we have also had some wonderful opportunities and successes.

This year, we were fortunate to receive a grant from the Winnipeg Foundation's Youth in Philanthropy project that will enable the literacy program to buy more books and cds for Get The Story Out, and will pay for a supply of toiletry kits.

We were also chosen to take part in the Foundation's Summer Intern Program and were very fortunate to have Lexi Van Dyck work with us this summer on a number of different projects. Lexi enjoyed the experience enough to continue on with us as a volunteer now that she is in university.

We were also given a Canada Summer Jobs grant so we were able to hire one of our practicum students, Marlene Aguilar, back.

The Assiniboine Credit Union also awarded us a grant so that Jacquie can update some of our literacy workbooks so that the information is as current and useful as possible.

We have also applied for funding for three different projects. If successful, one will see us put in proper ventilation in our board room and third floor office so the healing effects of smudging ceremonies can take place in our building. We hope in this way to allow not just our clients but other community groups to access this space in order to benefit from culturally appropriate practices. Another will see us create a new position here at JHS for a Family Support Worker who will support our clients efforts to maintain or re-establish contact with their children while they are incarcerated and ensure that the client's families are made aware of the community resources available to them. The third will see us create a team of retired individuals who will act as one to one employment mentors for our clients as they are released. We will keep you up to date on these initiatives as soon as we have more news.



BOARD OF DIRECTORS

2009/2010

- Andrew Woolford** (Chair)
- David Alper** (Vice Chair)
- Ted Mariash** (Treasurer)
- Shelley Marshall** (Board Member)
- Dr. Sophie Levina-Shulman** (Board Member)
- Frank Cormier** (Board Member)
- Kelly Jones** (Board Member)
- Jerry Tom** (Board Member)
- Jean Claude Bernheim** (Board Member)
- Evan Bowness** (Board Member)
- Dave Remilliard** (Board Member)
- C. Wahlea Croxen** (Board Member)
- Adele Breese** (Board Member)
- Darren Sawchuck** (Board Member)
- Allen Bleich** (Board Member)



We look forward to hearing your questions and comments either here at our AGM, at (204) 775-1514 or office@johnhoward.mb.ca.

The John Howard Society of Manitoba is a non-profit justice organization dedicated to working with offenders, victim and the community to resolve conflict, repair harm, and restore peaceful relations. Your contribution can help us achieve our goals.

Scarrow & Donald LLP

SCARROW & DONALD LLP
CHARTERED ACCOUNTANTS

100 – Five Donald Street
Winnipeg, Manitoba R3L 2T4
Business: (204) 982-9800
Fax: (204) 474-2886
www.scarrowdonald.mb.ca

June 18, 2010

AUDITORS' REPORT

**To the Members of
The John Howard Society of
Manitoba, Inc.:**

We have audited the statement of financial position of The John Howard Society of Manitoba, Inc. as at March 31, 2010 and the statements of operations, changes in net assets and cash flow for the year then ended. These financial statements are the responsibility of the Society's management. Our responsibility is to express an opinion on these financial statements based on our audit.

We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we plan and perform an audit to obtain reasonable assurance whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation.

In our opinion, these financial statements present fairly, in all material respects, the financial position of the Society as at March 31, 2010 and the results of its operations and cash flow for the year then ended in accordance with Canadian generally accepted accounting principles.

Our examination did not extend to the budget which has been provided as additional information and therefore we do not express an opinion concerning the budget.

Scarrow & Donald LLP
Chartered Accountants
Winnipeg, Canada

For this communication, together with the work done to prepare this communication and for the opinions we have formed, if any, we accept and assume responsibility only to the addressee of this communication, as specified in our letter of engagement.

THE JOHN HOWARD SOCIETY OF MANITOBA, INC.

STATEMENT OF FINANCIAL POSITION

YEAR ENDED MARCH 31

	<u>2010</u>	<u>2009</u>
ASSETS		
Current assets:		
Cash	\$ 11,901	\$ 7,524
Term deposit (Note 3)	5,501	10,000
Accounts receivable	26,484	328
Prepaid expenses	<u>3,594</u>	<u>2,271</u>
	47,480	20,123
Capital assets (Note 4)	<u>447,531</u>	<u>492,551</u>
	<u>\$ 495,011</u>	<u>\$ 512,674</u>
LIABILITIES		
Current liabilities:		
Line of credit (Note 5)	\$ 44,222	\$ 48,804
Accounts payable	31,637	20,030
Deferred income	46,053	12,062
Mortgage payable (Note 6)	<u>171,139</u>	<u>211,283</u>
	293,051	292,179
Deferred contributions related to capital assets (Note 7)	<u>236,047</u>	<u>263,956</u>
	529,098	556,135
NET ASSETS		
Net assets invested in capital assets	40,345	17,312
Unrestricted net assets	<u>(74,432)</u>	<u>(60,773)</u>
	<u>(34,087)</u>	<u>(43,461)</u>
	<u>\$ 495,011</u>	<u>\$ 512,674</u>

APPROVED BY THE BOARD:

_____ Director

_____ Director

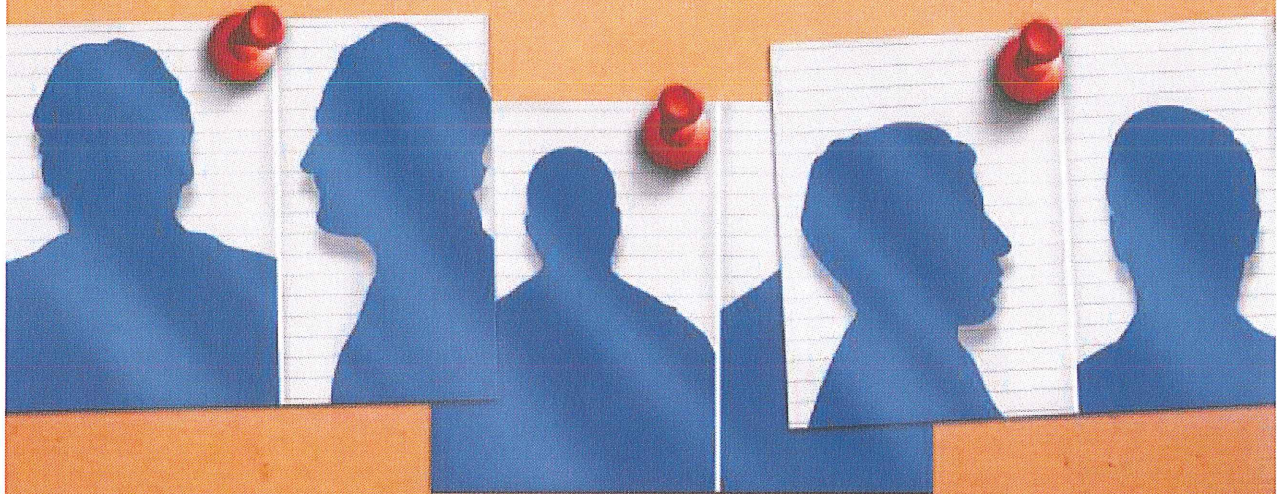
THE JOHN HOWARD SOCIETY OF MANITOBA, INC.

STATEMENT OF OPERATIONS

YEAR ENDED MARCH 31

	<u>Budget</u> (unaudited)	<u>2010</u>	<u>2009</u>
Revenues:			
Grants-			
Province of Manitoba-			
Department of Justice	\$ 86,000	\$ 86,000	\$ 86,000
Manitoba Literacy Council	55,270	55,270	43,338
Government of Canada-			
Health Canada	-	-	7
Correctional Services of Canada	-	-	-
Canada Summer Jobs	4,386	3,654	-
United Way of Winnipeg	142,264	139,264	164,890
The John Howard Society of Canada	19,485	19,485	19,485
The John Howard Society of Canada - Conference	-	23,043	-
The Winnipeg Foundation	35,000	10,300	-
Other	26,540	3,150	-
Donations and memberships	5,100	-	90
Rent	74,734	77,414	71,055
Special events	7,500	5,480	-
	<u>456,279</u>	<u>423,060</u>	<u>384,865</u>
Restorative resolutions:			
Province of Manitoba	76,000	76,000	76,000
Donations-in-kind	-	-	411,757
	<u>76,000</u>	<u>76,000</u>	<u>487,757</u>
Interest and other revenue	-	30,003	36,793
Amortization of deferred contributions related to capital assets (Note 7)	<u>26,190</u>	<u>28,209</u>	<u>29,550</u>
Total revenue	558,469	557,272	938,965
Expenses:			
Amortization	48,139	45,215	50,763
Building	71,385	65,683	72,500
General	13,081	36,683	14,062
Interest on mortgage	6,500	4,837	10,666
Membership services	1,550	6,521	1,177
Office	26,888	21,671	31,285
Program materials	10,700	6,585	5,771
Restorative resolutions (Schedule A)	76,000	75,998	487,757
Salaries	315,689	284,705	279,995
	<u>569,932</u>	<u>547,898</u>	<u>953,976</u>
Total expenses	569,932	547,898	953,976
Difference between revenues and expenses	<u>\$ (11,463)</u>	<u>\$ 9,374</u>	<u>\$ (15,011)</u>

[PARDON] ...ME?



Is a criminal record holding you back?

**You might be eligible for a pardon
and you can do it on your own!**

Ask for a brochure and a step-by-step
guide to getting a pardon where you
see this poster or contact:

The John Howard Society

Winnipeg: (204) 775-1514

Brandon: (204) 727-1696

www.johnhoward.mb.ca



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